



A Buttercups Bulletin

From Nick Marler

Welcome to this Buttercups update on learner progression reviews. So, how do we track learner progress?

Here at Buttercups we have thousands of learners; we realise that it is important to track the progress of each employee whilst making it simple for employers to gauge the progress of large numbers of staff efficiently.

We have worked hard over the last few years to find the best way to go about this. The result has been the Buttercups Learner Journey. Managed by Martin, this tracks the progress of our learners throughout their programmes. To do this we use a tracker to compare how much work has been submitted weekly against what would be typically expected at certain points throughout the course timeframe.

The result is that account managers responsible for training within your organisation can identify where help is required.

Store #	Student Name	Course ID	Town	Phone No	Start Date	Expected End	Mods Complete	Total Mods	Units Complete	Modules Complete %	Status	Date of Last Assessment
90210	Allen, Keith	BTEC	London	012568796	25/02/2010	25/02/2012	45	58	6	78%	In Progress	11/05/2011
71966	Doherty, Peter	DRUM	London	012568796	26/05/2011	26/11/2011	0	1	0	0%	In Progress	N/A
90210	Capello, Fabio	Team Leading	London	012568796	08/06/2011	08/06/2012	2	6	0	33%	In Progress	20/07/2011
90210	Armstrong, Alexander	Knowledge-Level-2-Certificate-Pharmacy-Services	Los Angeles	012568796	22/02/2011	22/02/2012	1	14	0	7%	In Progress	03/03/2011
58651	Hannah, John	Customer Service	London	012568796	23/02/2011	23/02/2012	2	4	0	50%	In Progress	15/05/2011
90210	Cruise, Tom	ExpertWitness	Los Angeles	012568796	10/06/2011	10/09/2011	0	1	0	0%	In Progress	N/A
90210	Depp, Johnny	E-Portfolio	Los Angeles	012568796	31/05/2011	31/05/2013	10	14	0	71%	In Progress	03/08/2011
90210	Depp, Johnny	Level-3-Pharmaceutical-Science	Los Angeles	012568796	31/05/2011	31/05/2013	18	19	2	95%	In Progress	23/07/2011
51562	Campbell, Naomi	MCA-V2	Milan	012568796	08/08/2011	08/08/2012	0	14	0	0%	In Progress	N/A
90210	Elton, Ben	work-in-pharmacy	London	012568796	23/02/2011	23/02/2012	0	1	0	0%	In Progress	N/A
90210	Ford, Harrison	Communication	Los Angeles	012568796	17/02/2011	17/02/2012	3	6	0	50%	In Progress	23/02/2011
90210	Harris, Rolf	Veterinary Dispensing Course	Perth	012568796	14/06/2011	14/06/2012	2	14	0	14%	In Progress	01/07/2011
89453	Gates, Bill	IT	New York	012568796	14/07/2011	14/07/2012	2	9	0	22%	In Progress	22/07/2011
90210	Westwood, Lee	MCA-Plus-V2	Nottingham	012568796	07/04/2011	07/10/2011	6	14	0	43%	In Progress	08/04/2011
90210	Hilton, Paris	Knowledge-Level-2-Certificate-Pharmacy-Services	Los Angeles	012568796	22/02/2011	22/02/2012	4	14	1	29%	In Progress	11/05/2011
90210	Hilton, Paris	L2DD-2011	Los Angeles	012568796	28/01/2011	28/01/2012	21	25	0	84%	In Progress	09/08/2011
59651	Monroe, Marilyn	TechCertV2	Hollywood	012568796	19/11/2009	19/11/2011	12	55	0	22%	In Progress	19/11/2009

Our reports show what courses individual learners study along with contact information and the amount of work that has been completed. Learners who have not submitted work in the last three months are highlighted in **yellow**. Learners who are complete, or have submitted work in the last three months and are not nearing their completion date are highlighted in **green**, and learners who have passed their course expiry date are highlighted in **red**. From the 'Celebrity Pharmacy' example above we can see that these trainees still have plenty of time to complete but should increase how often they submit work (Hollywood is keeping them nice and busy!). These reports can be customised to suit the needs of your organisation.

We are committed to giving the highest quality of education and realise that this goes beyond training materials alone. We believe that the entire learner journey and support of our learners is the key to providing both a comprehensive qualification and rewarding experience.

As always, if you have any questions at all about your course, or Buttercups Training, please do not hesitate to contact one of our dedicated team.