



CPD Training

From Janet Flint February 2012

New Medicines Service Case Study

Introduction

Joanne was planning to return to work as a community pharmacy manager for a medium-sized multiple following a period of maternity leave. She was an experienced pharmacist, having been registered for 11 years and had undertaken a variety of pharmacy manager roles, including her current role for a medium-sized multiple. She had been accredited to provide the Medicines Use Review (MUR) service for about five years. Despite her experience she was concerned about how she would cope with some of the changes she had read about during the ten months she had been off work, in particular the introduction of the New Medicines Service. She knew that her employer would be expecting her to be able to provide the service on her return to work and decided to start preparing herself.

Last September, Joanne had received the CPPE pack on the NMS through the post. She decided that the CPPE distance learning pack would be a good place to start. She soon realised that since the pack had been prepared ahead of the October 2011 implementation date it might not provide all the information she needed. She decided to look at the PSNC, NPA and RPS websites to see what other information was available. She found so much she realised that it would take her a few evenings to trawl through it all.

Joanne was familiar with the GPhC's CPD recording requirements and, before the baby, she had always kept her CPD record reasonably up to date. She had read that the best way to record large pieces of learning was to break it down into bite sized chunks. Joanne had not recorded any CPD while she had been off work, but she realised that because of the amount information prepared by the pharmacy bodies to support the NMS there was potential to write several CPD entries!

Joanne called her first entry **NMS: service overview** and she recorded what she had learnt about the service specification. She also described some of the resources she had found but not yet studied in detail. She marked this CPD entry as partly complete, giving the opportunity to make more entries covering different aspects of the new service. She then made a second entry which she called **NMS: conducting the interventions**.

Reference sources

CPPE open learning pack on the NMS

<http://www.cppe.ac.uk/learning/Details.asp?TemplateID=NMS-P01&Format=P&ID=46&EventID=41108>

PSNC NMS website pages

<http://www.psn.org.uk/pages/nms.html>

NPA NMS website pages

<http://www.npa.co.uk/NMS>

Royal Pharmaceutical Society NMS guidance and resources <http://www.rpharms.com/nhs-community-pharmacy-contract-england/new-medicine-service.asp>