

# Team Leading Course for Healthcare Professionals (Level 2 Equivalent)

Team Leaders gain respect not from their position, but through action. Our new course will help your leaders develop the core principles of communication and motivation, as well as managing performance and giving balanced feedback.

Effective team leading can bring disparate individuals together and make the team much more than the sum of its parts. This qualification will provide team leaders with the necessary tools to draw the best out of each member of staff for the greater good of the team.

The course is made up of five modules, four core and one optional.

Core modules:

- Manage personal development
- Develop working relationships with colleagues
- Communicate information and knowledge
- Plan, allocate and monitor work of a team

This, the backbone of the qualification, deals with every day team leading essentials. The optional modules offer more scope for specialisation.

Optional modules:

- Support team members in identifying, developing and implementing new ideas
- Manage conflict in a team
- Participate in meetings
- Make effective decisions
- Manage customer service in own area of responsibility

If you want driven leaders who understand team dynamics, enrol your staff right away. Remember that no previous management qualifications are necessary. However, to complete the course candidates need a team to lead.

*This course can be accredited towards the Level 3 NVQ Certificate in Management*



## Price

See our website

## Delivery method

On-line or Paper-based

## Duration

12 months